

Emergency Utility Service

430.1 PURPOSE AND SCOPE

The University Physical Plant has personnel available to handle emergency calls 24 hours per day. Calls for service during non-business hours are frequently directed to the Police Department. Requests for such service received by this Department should be handled in the following manner.

430.1.1 BROKEN WATER LINES

Any break or malfunction in the water system is the responsibility of the Physical Plant which can turn off the valve at the meter. If a break occurs, emergency personnel should be called as soon as practical by a police dispatcher.

430.1.2 ELECTRICAL LINES

The Physical Plant maintains electrical lines to street light poles. When a power line poses a hazard, an officer should be dispatched to protect against personal injury or property damage that might be caused by power lines. The Physical Plant should be promptly notified, as appropriate.

430.1.3 RESERVOIRS, PUMPS, WELLS, ETC.

The Physical Plant maintains the public water equipment. In the event of flooding or equipment malfunctions, emergency personnel should be contacted as soon as possible.

430.1.4 EMERGENCY NUMBERS

Police dispatchers will maintain a current list of emergency personnel who are to be called for University utility emergencies.

430.2 TRAFFIC SIGNAL MAINTENANCE

The University of California, Santa Cruz contracts with Transportation and Parking Services (TAPS) to furnish maintenance for all traffic signals within the university property, other than those maintained by the State of California.

430.2.1 OFFICER'S RESPONSIBILITY

Upon observing a damaged or malfunctioning signal, the officer will advise the the Communications Center of the location and problem with the signal. The dispatcher should make the necessary notification to the proper maintenance agency.